



Tri Star Metals

Delivering Stainless, Aluminum & Nickel Solutions

Dear TSM Team Members, customers, and vendors:

We hope everyone is staying safe and adjusting to our temporary “new normal”. Here at TSM we continue to operate all our manufacturing and distribution facilities in Freeport, Illinois and Arizona. Stephenson County, where our mill and main distribution facilities are located, continues to have a relatively low number of confirmed COVID-19 cases. As of today, our county has reported 8 cases of the virus.

At TSM our team has continued their diligence in keeping each other and our plants safe. All the precautions mentioned in our prior letter still stand. Also, based on our weekly employee surveys, it is apparent that our Team keeps following the CDC recommendations. We are proud of the way the TSM Team continues to work and come together under these trying times. We are also thankful that, once again, as of this writing we have had no known exposure to COVID-19 at any of our facilities.

We would also like to advise the status of our supply chain. Currently, all our raw material vendors are fully operational. We had two of our European mills shut down for less than two weeks for sanitizing efforts. In both of those cases, the mills continued to ship and any delays will be minimal. TSM has had a very limited exposure to India from a supply chain perspective. The shutdown of India will have zero impact on our ability to support our customers. With our global raw material supply base, that is primarily from the USA and Europe, we do not anticipate any disruptions.

We are open for business and ready to support your material needs!

Sincerely, Jay Mandel / President & CEO

Tri Star Metals, LLC.

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